



More Than a Great Wash 洗衣以外的優質服務

Twenty members visited Vogue Laundry's processing plant in Tuen Mun to learn how the company has embraced technology to enhance productivity throughout the entire laundry process – sorting, washing, dry cleaning, pressing, folding and packing.

Vogue Laundry, a wholly-owned subsidiary company of Cathay Pacific Airways, is one of Hong Kong's largest commercial laundry companies serving airlines, hotels, club houses and institutions. With a network of 16 valet shops providing professional dry cleaning and laundry services to the retail sector, the company is capable of processing, on a daily basis, over 280,000 pieces of linen and 5,000 uniforms.

For such a labour-intensive process, manpower shortages in Hong Kong have been a major issue for maintaining the company's four core values – safety, quality, productivity and hygiene – which it solved through automation.

Vogue's plant is equipped with four continuous-batch washers handling 270,000 pieces per day, as well as integrated flatwork irons, folding and packing machines. To assure quality, the company owns an in-house laboratory that develops precise washing formulas for different clothes, performs regular quality checks and offers test wash services for clients. The company will open a new plant in 2016 to cope with the growing demand for its services. ❀

20 位會員參觀雅潔洗衣有限公司位於屯門的工場，了解該公司如何善用科技，以提升整個洗衣流程（包括分類、濕洗、乾洗、壓燙、摺疊及包裝）的生產力。

雅潔是國泰航空的全資附屬公司，亦是本港最大的商業洗衣公司之一，為航空公司、酒店、私人會所及公共機構提供服務。該公司共設有16家分店，為零售客戶提供專業的乾／濕洗服務，每天可處理逾28萬張床單和5,000套制服。

雅潔致力維持四大核心價值——安全、質素、生產力和生，但在如此人力密集的工序下，本港的人力短缺問題一直是其一大挑戰，故該公司透過自動化的科技來解決難題。

雅潔的工場配置了四部大型洗衣機，每天可處理達27萬件衣物，還有多部綜合平燙機、摺疊和包裝機。為確保服務品質，該公司更自設實驗室，為不同種類的衣物開發精確的洗滌方案，進行定期的品質檢查，並為客戶提供試洗服務。為滿足不斷增長的服務需求，雅潔將於2016年增設一個新工場。 ❀

